

FREQUENTLY ASKED QUESTIONS RELATED TO COVID-19



Is it possible to travel to the Czech Republic?

From March 13, 2021, traveling to the Czech Republic is only permitted for essential reasons. Everyone arriving from countries outside the Czech Republic, with the exception of those traveling from a country with low risk of contagion („green country“ according to the Ministry of Health of the Czech Republic), must complete a form before arrival. Passengers must also undergo a test for COVID-19, according to the rules applicable to their country category regarding the risk of disease transmission.

Throughout their stay in the Czech Republic, all visitors are required to carry a confirmation of completion of the arrival form, COVID-19 test results, and a certificate issued by the Proton Therapy Center regarding travel for the purpose of treatment.



Are all patients coming from abroad required to undergo COVID-19 testing?

Everything depends on the extraordinary measures of the Ministry of Health of the Czech Republic (MZČR) and on the internal regulations of the Proton Therapy Center. At the moment, we do require all patients from abroad to undergo COVID-19 testing. Upon scheduling your consultation or other examinations, your personal coordinator will inform you about specific measures currently valid at the Proton Therapy Center.

Current information from MZČR can be found at the links below:

- <https://koronavirus.mzcr.cz/seznam-zemi-podle-miry-rizika-nakazy/>
- https://www.mzv.cz/tirana/cz/viza_a_konzularni_informace/vydavani_cestovnich_dokladu_cr/nouzovy_stav_v_cr_v_souvislosti_s.html



Outside of undergoing COVID-19 testing, what else do I have to do to be able to travel?

Before arriving to the Czech Republic, you must fill in the arrival form, which is available here:

<https://plf.uzis.cz/>

If you are a citizen of a country outside the EU, you can enter the Czech Republic in urgent emergency situations, given that the treatment has been preplanned. The reason must be substantiated by an appropriate document. This document will be sent to your e-mail address by your personal coordinator.



At the Proton Therapy Center, do you prefer PCR or antigen testing?

Upon arrival in the Czech Republic, you must have a specific type of test according to the Ministry of Health. Your personal coordinator will be happy to advise you.

It is possible to undergo an antigen test at the Proton Therapy Center according to the current valid price list. Alternatively, we can help you arrange a PCR test.

Does anyone accompanying the patient from abroad have to undergo PCR or antigen test?

Yes, the same conditions apply to the person(s) accompanying the patient traveling from abroad.



What protective measures have you adopted to prevent the spread of coronavirus infection?

We have taken all necessary measures to protect patients and our staff.

- Everyone entering the Proton Therapy Center is required to wear a respirator without an exhalation valve, with a protection class of at least FFP2 or KN95, maintain a safe distance.
- We measure the body temperature of everyone entering the building.
- An automatic disinfectant dispenser is also available at the entrance.
- Each new patient signs an affidavit with targeted questions regarding possible encounters with the infection.
- Patients should arrive to the Proton Therapy Center for their scheduled initial and control examinations no earlier than 15 minutes in advance. For MRI and PET/CT examinations, patients should arrive no earlier than 20 minutes before the set time. This way, people do not accumulate in the building more than is absolutely necessary.
- We ask all patients to come for examinations and treatment unaccompanied. However, it is possible to be accompanied for the initial examination. Exceptions are given to pediatric patients and patients with physical or sensory disabilities.

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What should I do if I notice any symptoms typical of COVID-19?

If you notice you have any symptoms such as runny nose, cough, fever, shortness of breath, indigestion, etc., we ask that you do not enter the Proton Therapy Center at all. Postpone the date of your initial consultation and contact your general practitioner.

If you are a patient already undergoing treatment at our facility, please inform us on your situation without personal contact (you can reach out to us via phone, e-mail, or chat) and we will instruct you on how to proceed.

For up-to-date information on the measures taken in the Proton Therapy Center, you can confidently contact:

- our reception at +420 222 999 000, patient@ptc.cz,
- your personal coordinator,
- our website www.ptc.cz/en, section Information Regarding the Spread of the Coronavirus (COVID-19) in the Czech Republic.



What accommodation options are available during the current situation?

We currently link patients to the following websites:

- www.booking.com
- www.flatio.cz
- www.airbnb.com

On these websites you can find offers from accommodation service providers in the Czech Republic. The Proton Therapy Center has no contract with any accommodation facility and cannot be held responsible for any establishment or epidemiological principles there.

*...Our Patients
are Our Priority*



How is a patient with suspected or positive case of COVID-19 treated?

Before entering the Proton Therapy Center, the patient receives an FFP2 respirator without an exhalation valve, a disposable gown, and performs proper hand disinfection. We have a dedicated staff who is in contact only with COVID-19 positive patients. The patient comes to the treatment preferentially through the entrance on the 1st floor, where a receptionist from the 2nd floor will wait for them.

We ask COVID-19 positive patients to avoid contact with staff members other than the caregivers and, if possible, patients. All medical procedures are planned for the end of working hours.



Do I need a permit, if I travel for treatment? If so, can you provide it?

Upon request, all patients and their accompanying persons are obliged to prove they are traveling to the Czech Republic for treatment. They can do so by presenting the permit which we issue as soon as a patient's treatment at the Proton Therapy Center is confirmed. This permit is sent to the patient by the Client Service Department via e-mail.

