

## FREQUENTLY ASKED QUESTIONS RELATED TO COVID-19



### Is it possible to travel to the Czech Republic?

From June 21, 2021, restrictions on travel to and from European Economic Area (EEA) and Schengen states have been lifted. Please note that travel to the Czech Republic from non-EU countries may be limited. Please visit this page for up-to-date information and measures:

- <https://www.mzv.cz/jnp/en/>



### Are all patients coming from abroad required to undergo COVID-19 testing?

Everything depends on the extraordinary measures of the Ministry of Health of the Czech Republic (MZČR).

Depending on your country of origin, upon arrival in the Czech Republic, you may need a specific type of test according to the Ministry of Health. Your personal coordinator will be happy to advise you.

It is possible to undergo an antigen test at the Proton Therapy Center according to the current valid price list. Alternatively, we can help you arrange a PCR test.

Current information from MZČR can be found at the link below:

- [https://www.mzv.cz/entry\\_rules](https://www.mzv.cz/entry_rules)



### Outside of undergoing COVID-19 testing (where applicable), what else do I have to do to be able to travel?

Passengers arriving from the countries that are not listed as “low risk” have an obligation to fill in the Passenger Locator Form before arrival:

- <https://plf.uzis.cz>



### What protective measures have you adopted to prevent the spread of coronavirus infection?

Everyone entering the Proton Therapy Center is required to wear a respirator without an exhalation valve with a protection class of at least **FFP2**, or a **nano mask**. If a patient doesn't have suitable protective equipment, we can provide them with a nano mask upon arrival to the facility.

We measure the body temperature of everyone entering the building. An automatic disinfectant dispenser is also available at the entrance.

Patients need to keep a sufficient personal distance – at least 2 meters – from our staff and other patients or persons waiting in the reception area on the second and fifth floor.



### How early should I arrive before my appointment?

Patients should arrive to the Proton Therapy Center for their scheduled initial and control examinations no earlier than 15 minutes in advance. For MRI and PET/CT examinations, patients should arrive no earlier than 20 minutes before the set time. This way, people do not accumulate in the building more than is absolutely necessary.

We ask all patients to be accompanied by a maximum of 1 person for examinations and treatment (with the exception of pediatric patients, who may be accompanied by more than one person).

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### What should I do if I notice any symptoms typical of COVID-19 and I am not vaccinated?

If you notice you have any symptoms such as runny nose, cough, fever, shortness of breath, indigestion, etc., we ask that you do not enter the Proton Therapy Center at all. Postpone the date of your initial consultation and contact your general practitioner.

If you are a patient already undergoing treatment at our facility, please inform us on your situation without personal contact (you can reach out to us via phone, e-mail, or chat) and we will instruct you on how to proceed.

For up-to-date information on the measures taken in the Proton Therapy Center, you can confidently:

- contact our reception at **+420 222 999 000**, **patient@ptc.cz**,
- contact **your personal coordinator**,
- visit our website **www.ptc.cz/en**, section Information Regarding the Spread of the Coronavirus (COVID-19) in the Czech Republic.



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### What accommodation options are available during the current situation?

We currently link patients to the following websites:

- **www.booking.com**
- **www.flatio.cz**
- **www.airbnb.com**

On these websites you can find offers from accommodation service providers in the Czech Republic. The Proton Therapy Center has no contract with any accommodation facility and cannot be held responsible for any establishment or epidemiological principles there.



### How is a patient with suspected or positive case of COVID-19 treated?

Before entering the Proton Therapy Center, the patient receives an FFP2 respirator without an exhalation valve, a disposable gown, and performs proper hand disinfection. We have a dedicated staff who is in contact only with COVID-19 positive patients. The patient comes to the treatment preferentially through the entrance on the 1st floor, where a receptionist from the 2nd floor will wait for them.

We ask COVID-19 positive patients to avoid contact with staff members other than the caregivers and, if possible, patients. All medical procedures are planned for the end of working hours.

